



**Achieving
Sustainable
Performance**

2009 IPS North America Client Conference
September 21-24 Hilton-Americas Houston, Texas

2009 IPS North America Client Conference **FAQs**

Dates

September 20-24, 2009

The 2009 conference starts with Registration and an Opening Reception on Sunday, September 20th and ends on Wednesday, September 23rd with a closing Dinner.

Training classes commence on Thursday, September 24th.

[Agenda](#)

Venue

Hilton Americas - Houston

1600 Lamar

Houston, Texas, USA 77010

Tel: 1-713-739-8000

[Click Here for Map](#)

Conference Registration Fees

\$495.00 US - early registration until July 30, 2009

\$750.00 US - after July 30, 2009

\$950.00 US - walk-in

\$495.00 US - 2 day Pass

\$300.00 US - 1 day Pass

Facilitator/Speaker: Registration fees are waived, however, hotel and travel expenses are not.

Registration fee includes conference participation, materials, meals and specified social events.

When does registration open?

June 1, 2009

Is the hotel room rate included in the registration fee?

No, the hotel room is a separate charge/fee. The negotiated rate is \$179/night.

Do I need to make my own hotel reservations?

IPS has reserved a block of rooms at the [Hilton Americas-Houston](#) adjacent to the George R. Brown Convention Center. Hotel accommodations are available on a first-come, first-served basis within the room block through IPS' online registration form. The registration site will open June 1st. This document will be updated with a link at that time. Please do not contact the hotel directly.

Do you offer ground transportation from the airport to the hotel?

Attendees are responsible for their own ground transportation and airport transfers. Houston Intercontinental Airport offers numerous rental car, taxi and shuttle service options. You can find information at the [Houston Airport System](#) website.



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Is there a cancellation policy?

You may transfer your registration to a colleague by confirming in writing to NAmtkg@ips.invensys.com OR you may request a refund as well. Refunds will be issued according to the schedule below:

- Full refund through July 31st
- \$100 Cancellation fee between August 1st and August 31st
- \$250 Cancellation fee after August 31st

Who should attend the IPS North America Client Conference?

Those interested in improving process operations, management and design should attend. More specifically, attendees should be individuals responsible for broad-scope solutions that maximize interoperability, plant and operations management, process control, planning and scheduling, IT and modeling/simulation.

Do I need to be an IPS customer to attend?

No. Typical attendees include those who manage and operate manufacturing facilities. Many who are considering an automation investment find this a great venue to learn about best practices. Vendors who provide complementary products and services to IPS and individuals associated with these vendors may attend. If in doubt, please contact IPS for approval. NAmtkg@IPS.Invensys.com.

May my company attend as an exhibitor?

Yes, subject to approval. Limited exhibitor spaces are available. For more information please contact Amy Hollingsworth- amy.hollingsworth@ips.invensys.com, 713-329-8617

What topics will be discussed?

Topics will include updates to the IPS Portfolio of Offerings, Industry Issues & Solutions, User Experiences, Topical Exchanges, and Panel Discussions from industry experts. Technology Sessions focus on all aspects of IPS' Portfolio, including Measurement, DCS Control, Safety, Operations Management, Advanced Applications, Wireless Solutions, Cyber Security and general topics. The agenda is posted [here](#) and is updated as new information is made available.

Who do you expect to attend?

Based on prior events and the current economic situation, we anticipate as many as 600 attendees from more than 100 companies to be represented.



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Why should I attend?

- Valuable insight and experiences to make the most of your process automation investments
- Training is optionally available on Thursday Sept 24th. Training is included with the full conference fee.
- Learn how complex problems are solved
- Industry news, updates and benchmarks
- More than 150 presentations
- 50+ demonstrations - including new releases and integrated systems
- Learn about the latest in Cyber-Security, Wireless, Mobile Operations and more.
- Brand updates (Avantis, Foxboro, InFusion, SimSci-Esscor, Triconex)

May my spouse/guest attend?

Yes, but activities and sessions during the day are limited to registered attendees. Spouses/guests may attend evening events for a nominal fee. If you plan to have your spouse/guest attend an evening event, please indicate so when registering.

Is there a dress code?

Business casual is the dress code for the conference and social events.

Where can I find more information? Who's speaking? What are the topics?

[IPS 2009 NA Client Conference.](#)

How can I tell if someone from my company is already registered?

Please contact us at NAmtg@IPS.Invensys.com.

If you have additional questions, please send email to NAmtg@IPS.Invensys.com.